

How we stay in touch

SSA is a national organization that brings its members together in many ways.

Monthly Newsletter and E-mail Blasts

Receive a monthly summary of news of interest and timely E-mail blasts with breaking news.

www.shareholderservices.org

SSA's web site provides a wealth of valuable information and resource material. Industry news and current information are featured in the "Members Only" site. Here you will also find useful web sites, meeting web casts, event presentations and a series of "best practices" contributed by SSA members. In addition, members also have access to an e-mail "List Serve" function that enables them to easily query a network of other members on topics of interest.

Monthly Meetings

These association meetings, often in conjunction with other industry events, provide an opportunity to network and hear speakers who are leading industry authorities.

Annual Conference

The Annual Conference is SSA's signature event. Held in various locations around the country, this multi-day event enables members to stay current with their peers, plug into the latest industry developments, and hear from knowledgeable industry and regulatory figures.

Recent conference sessions include:

- Best Practices: Communicating with shareholders electronically
- SEC and NYSE Updates
- Attracting and Retaining Individual Investors
- Marketing Your Shareholder Service Organization

“The thing I like best is that SSA members really are the people who know and who really care about exactly how things get done in the complicated world of shareholder servicing... I've learned something valuable at every single meeting.”

Carl T. Hagberg, Editor/Publisher
The Shareholder Service Optimizer

■ Shareholder Data Privacy and Security

Another highly rated feature of the Annual Conference is the breakout roundtable forum for in-house transfer agents and for issuers who use commercial agents.

SSA
Stay in Touch,
Stay Informed,
Always Connected.

For more information or to apply
for membership, please visit our web site
www.shareholderservices.org

Join SSA Now!



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Stay Informed
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The Shareholder Services Association (SSA) is a professional organization whose purpose is to support corporate issuers in effectively meeting their responsibilities for shareholder record-keeping and service. SSA has been supporting corporate issuers and the shareholder services industry since 1946.

“I have found that the group is always more than willing to share information to help me manage the stockholder services department....”

Tony Battista, Manager,
Stockholder Services
PSEG Services Corporation

Stay In Touch...

WITH INDUSTRY COLLEAGUES who can share decades of shareholder services experience.

The Shareholder Services Association (SSA) is a powerful nationwide network of hundreds of issuers and service provider professionals who are actively shaping the future of shareholder services.

SSA provides members a forum to communicate with industry peers, share and obtain information and ideas, and address needs in servicing securities holders.

SSA membership is made up of industry leaders representing nearly half of the companies comprising the Dow Jones Industrial Index. Membership is also composed of industry service providers including the leading commercial transfer agents, abandoned property compliance firms, financial printers and industry consultants.

The breadth and depth of SSA membership gives you an edge with resources and information that can expand your expertise.

Stay Informed...

ABOUT EMERGING ISSUES that present risks and opportunities for you. SSA's membership understands the rapidly evolving business challenges you face and can help you with solutions you can use. Together, SSA members have a strong collective voice and engage in active dialogue with key industry players. SSA also maintains a close working relationship with regulatory entities and influential industry groups including the:

- SEC
- NYSE, NASDAQ, and AMEX
- Depository Trust & Clearing Corporation
- IRS
- SIFMA
- Society of Corporate Secretaries and Governance Professionals
- NIRI

“We are very pleased to partner with SSA and look forward to continuing our long-lasting, mutually beneficial relationship. We work well together toward common goals, whether that involves developing rules to improve services for investors or sharing views and ideas on issues that affect the whole securities industry.”

Steve Walsh, Vice president
Market Watch and Operations
NYSE Euronext

“When I have a question or need outside resources for a project, I have a network of people I can turn to.”

Kenneth Kaminski, Manager,
Shareholder Services, BP p.l.c.

Always Connected...

TO TIMELY, RELEVANT AND INNOVATIVE industry education and training. In today's rapidly changing environment, industry education has never been more important.

SSA has strengthened its education and training offerings with a unique and valuable online e-Learning Center available through the Association web site.

Here, members may take web-based training courses free of charge.

- “Introduction to Shareholder Services” is an excellent overview of the many dimensions of the industry and its regulatory framework.
- “Introduction to Unclaimed Property Reporting” effectively outlines the risks and need for achieving compliance in the world of abandoned property.
- Members can expect more training courses in the future.

SSA's commitment to education extends beyond industry issues. A scholarship program is available to assist members' children pursuing their higher education.